

Boyd-Sledge, Gina

From: Virgosangel61@aol.com
Sent: Wednesday, October 20, 2004 10:19 AM
To: UCCINFO; ...@mailgate3.isd.state.in.us
Subject: IURC Rulemaking NO. 04-02

BUT WILL YOU LISTEN, WHEN PEOPLE SPEAK??

Saw article in Elkhart Truth, regarding the high deposits, requested by NIPSCO. Perhaps, before this meeting on Dec. 1st., of this year, you should question some of NIPSCO's customers.

Oh, what tales we can tell.

First of all, they are price shafting the general public. Not only regarding deposits, but for the price of the Natural Gas. Most robberies are backed up with a gun, NIPSCO uses their rates.

As a senior citizen, of the State of Indiana, someone has to help us out.

I moved into my present residence last December, and was astounded by the amount of deposit they require. What, do they think, everyone is going to skip out on their bill??

Not only did I have to pay a high deposit, but then my first bill, was over \$500. This was for both gas and electric, by the way.

Well, my mouth fill open, then I cried. First of all, they stated, they didn't read the meter for the first month we were here, because it was not a full billing period. It lacked 3 days of being a 30 day period, as they require, to send you a bill. Then, with the next months added on, it was the \$500.

How do they expect a senior, living on a set rate of SS, to pay such an outlandish bill? I had to go to my township clerk, beg for money, and that didn't cover it. Then I had to go to the Salvation Army to beg for more. I have never in my life, ever had to do, something like that. But, did NIPSCO care? No way, they would have turned off my gas and power, in the middle of winter, regardless.

Someone, has to put a stop to this unlawful practice of NIPSCO, over charging everyone. We can all write emails, letters, make phone calls, until we die, and I believe, NIPSCO will still be allowed to do as they damn will please.

If I ever have to move from this home, you can bet, it will not be in NIPSCO's area. Who regulates these people anyway? No one, as far as I can see.

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10/21/2004